# Leading When Times are Tough ANSWER KEY\*

# **Foundational Principles Leaders Must Understand**

- 1.1%
- 2. FENCE
- 3. EMOTION
- 4. EMOTIONAL
- 5. HURT
- 6. EMOTIONAL
- 7. LOSES
- 8. HEART

## **Five Options When Faced with Conflict**

- a. THEM
- b. OUT
- c. IN
- d. HALF
- e. DEAL

## Five Stages: How Paul Did It in the Book of Philemon

- 1. COMPLIMENT STAGE
- 2. COMPROMISE STAGE
- 3. CHOICE STAGE
- 4. CHALLENGE STAGE
- 5. CONFIDENCE STAGE

### Pass the Blessing, Please!

- a. MEANINGFUL TOUCH
- b. AFFIRMING WORDS
- c. THE EXPRESSION OF HIGH VALUE
- d. THE DESCRIPTION OF A SPECIAL FUTURE
- e. GENUINE COMMITMENT

### **Components for Inward Health**

- a. WORTH
- b. BELONGING
- c. COMPETENCE
- d. PURPOSE

Date Last Revised: June 24, 2010

\*MLM Book 3, Lesson 4

This course was originally designed by Equip Ministries, founded by John Maxwell. For more information on this and other John Maxwell leadership courses designed by Equip Ministries, go the website: www.iTeenChallenge.org

Track T2: Organizational Management Topic: T206: Crisis Management / Conflict Resolution Course T206.01 Teen Challenge Training Resource Last Revised 6-2010 Answer Key www.iTeenChallenge.org